

Flat 20 Market Street
Heanor
Derbyshire
DE75 7NR

January 2019

Re: Work carried out by Stephen Fishlock at our maison in Plemet

We approached Stephen as well as 3 other roofing contractors. His details came from a friends recommendation. Our personal positive opinion of his work record was re-affirmed by a local architect.

He turned up on time to do the devis (quote) . His brief was to re-roof with insulation options , install a new dormer, some veluxes. A chimney stack was also to be removed.

He quoted in a few days., and the price was competitive. We were in the summer period of 2018 and preferred the work to be done before the end of the year. He confirmed this was possible.

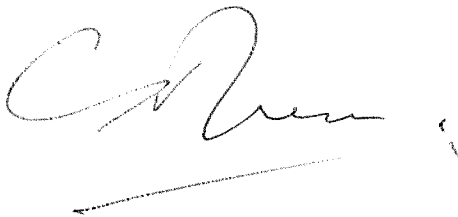
Stephen commenced the work on time , gave us a timescale. The planning paperwork on our side was not perfect but this did not deter him. He gave us an update every few days with photos emailed promptly. Some extras were necessary such as guttering but we were satisfied with his directness and honesty.

The roof and extras were completed on schedule. The inside and outside of the maison were cleaned of debris very well. The overall quality of finish of work we would regard as well above average. A courtesy call was made afterwards to ensure we were pleased.

We would have no hesitation in recommending Stephen as a contractor.

Sincerely

Jean and Geoff Thompson

A handwritten signature in black ink, appearing to read 'Jean and Geoff Thompson', with a horizontal line underneath.